

**WESTERN AUSTRALIA**

**ENFORCEABLE UNDERTAKING UNDER  
THE AUSTRALIAN CONSUMER LAW (WA)**

BETWEEN

**TRACEY GORDON**

AND

**COMMISSIONER FOR CONSUMER PROTECTION**

**RECITALS**

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WHEREAS:

- A. **TRACEY GORDON** ('**GORDON**') carries on business under the registered business name 'West Australian Tree Services' providing tree lopping services to consumers in Western Australia.
- B. **GORDON** has previously carried on business under the currently registered business name 'Manageable Tree Services', the previously registered business names 'Metropolitan Tree Services', West Australian Palm & Tree Services and the unregistered business name 'West Australian Tree Professionals.'
- C. This Enforceable Undertaking is accepted under section 218 of the *Australian Consumer Law (WA)* by the Commissioner for Consumer Protection ('**COMMISSIONER**').
- D. Upon the Commissioner being satisfied of a breach, this Enforceable Undertaking is enforceable by a court upon the Commissioner's application.
- E. This Enforceable Undertaking is not confidential and may be published by the Commissioner.

F. This Enforceable Undertaking is accepted in addition to the Enforceable Undertaking provided by Ms Gordon on 7 May 2014, with all defined terms applying to both undertakings.

**UNDERTAKING**

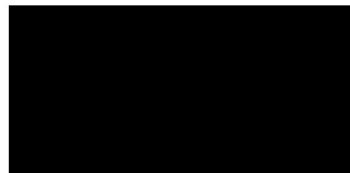
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I, **TRACEY GORDON**, upon this Enforceable Undertaking being accepted by the **COMMISSIONER, UNDERTAKE**, pursuant to section 218 of the *Australian Consumer Law (WA)*, that:

1. Within 28 days of acceptance of this undertaking, I will cause a certified legal practitioner to conduct a presentation to myself and all my agents and employees outlining the requirements of the enforceable undertaking accepted on 7 May 2014 (**Compliance Program**).
2. Within 28 days of acceptance of this undertaking I will provide a written certificate signed by the certified legal practitioner who presented the Compliance Program stating the date that the program was presented, the content of the program and the full name of each person who attended.
3. At the time of engaging any agent or employee who will be required to provide quotations, I will cause the agent or employee to undertake the Compliance Program outlined in clause 1 within 28 days of engaging the agent or employee.

Signed for and on behalf of:

A. **TRACEY GORDON** )



*[Handwritten signature in blue ink]*

B. **ANNE MARIE DRISCOLL** )  
**COMMISSIONER FOR**  
**CONSUMER PROTECTION**

*[Handwritten signature in blue ink]*

**DATE UNDERTAKING ACCEPTED** )

*18/2/15*